FHH10 - Trouble Shooting Guide

FireBlitz EXTINGUISHER

Firehawk SAFETY PRODUCTS

My Alarm keeps beeping

- **Once per minute** → **Low battery warning.** – will probably start at night when the batteries are at their coldest. As the battery continues to get weaker the beeping will become more frequent until it is doing it at all times of day.
  The battery is not replaceable so replace the alarm. If the alarm is less than 10 years old, contact the installer or the manufacturer.
- **Two rapid beeps per min** → **Fault signal** --- if the alarm is less than 10 years old, contact the installer or the manufacturer.
- **One beep every 12 secs** → **The test button is jammed on**. Try to release by operating several times. If problem persists and the alarm is less than 10 years old, contact the installer or the manufacturer.
- **Repeating series of three beeps with a one sec pause** → **Full alarm**. Check for a possible source of heat. Check for the smell of fire and check all rooms. If nothing obvious check for what was going on in the house.
  Heat Alarms seldom Nuisance Alarm:-
  ** Check for a red flashing light – If the alarm is linked to smoke alarms it may be one of those that has sensed smoke – check any smoke alarms.
  ** Check for heat from appliances such as local space heaters, cookers, high powered lighting etc.
  ** Deep fat frying with lots of hot vapour. Hot fat gives off a hot vapour that is not from burning oil; just oil vapour. ***Be cautious with this, it could be from overheating oil with an imminent flash-over to fire.***
- **Repeated Nuisance full alarms** → **Repeated and intermittent "Nuisance alarms"** with no apparent reason. Heat Alarms almost never nuisance alarm but are often linked to smoke alarms that may have set the system off. Check around all smoke and heat alarms in the building to see which one has a repeating and flashing red LED – this one will be the one that has set the system off.
  These often occur due to contamination of connected smoke alarms by household dust etc from building and decorating work or deep cleaning. Dust will make the chamber more sensitive to sudden humidity, pressure and temperature changes.
  Try vacuuming connected smoke alarms with a soft brush and wipe with a damp cloth (not very wet).

My Alarm is flashing a red Light

→ ** **Is it a single flash every minute without sound?** -- If so this is normal.
** **Is it a single flash every 10 seconds?** – If so it is in Silence Mode
** **Is it a constant flashing light with a full alarm sound? If so :-** Check for a possible source of heat and smoke around connected smoke alarms.
Smouldering fires can be difficult to see at the start - check for the smell of fire and check all rooms. If nothing obvious check for what was going on in the house as above.

My Alarm is showing a steady red light

→ This is a fault --- if the alarm is less than 10 years old, contact the installer or the manufacturer for an immediate replacement

My alarm is completely dead

→ Does it work when tested?
- No → Contact the installer or manufacturer
- Yes → Is the sounder working when tested?
  - No → Contact the installer or manufacturer
  - Yes → Contact the manufacturer for advice